Implementing SFX and MetaLib in a Multi-Hospital Health Care System

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Jan 2007
- Purchased SFX
- Resolved and began workbooks
Feb 2007
- 10 Sources and Targets
- Create SFX button
- Define these 10 target vendors
- Generate target vendors menu and label display
  (Full Text, Print, Request It)
- Provide all vendors with SFX base URL & SFX button link

Mar 2007
- Submit listing of electronic and print title thresholds to SFX
- Contact vendors for MetaLib setup
- Ask if openURL compliant
- Obtain each vendor's set-up requirements and passwords
- Create MetaLib IP
- Develop categories and subcategories
- Create mock-up menu for MetaLib

April 2007
- Provide ExLibris SFX base URL and button to vendors who say they are URL compliant
- Replicate and analyze why various titles do not show or show incorrect thresholds in SFX
- Work through why our MetaLib titles are not matching our list in SFX

May 2007
- Move to new version of SFX A-Z
- Add navigation bar to SFX screen
- Create URL for SFX so users can open when they don't own a resource
- Test that SFX is showing all "free" vendors and titles
- Work through setup problems vendor and internal firewall

Jun 2007
- Continue testing that our titles are showing correctly in SFX
- Supply MetaLib with our database logon, colors, and fonts
- Make the process easier with OpenURL

July 2007
- Choose what we want for a default for sorted results
- Decide on what Quickset names we want our users to see (Image)
- Assign databases to each Quickset we identify
- Continue testing that our titles are showing correctly in SFX
- Specify categories and subcategories
- Assign databases to categories and subcategories

Aug 2007
- Continue testing that our titles are showing correctly in SFX
- MetaLib provides instructions on how to embed MetaLib search boxes into our web pages
- Test and tweak MetaLib

Sep 2007
- Test MetaLib with librarians
- Test MetaLib based on librarians' feedback
- Work through ExLibris web issues

Oct 2007
- Go "live" with MetaLib

Nov 2007 – Present
- Continue monitoring and reporting SFX journal changes
- Monitor usage of MetaLib

Issues That May Be Unique To A Hospital/Health Care Library Setting

Well Worth Purchasing “Jumpstart” Implementation
- No training needed
- Guided through design options
- Customization done by ExLibris implementation librarians
- Quick and ready for public use in a few months

Medical Titles Missing in the SFX Knowledge Database
- A few titles
- A few Ovid titles from UWU full collection
- Many of the free medical journals

Hospitals use a resource called Joint Commission Perspectives
- We purchase online access to this resource. SFX knowledge database recognizes the title as, JCAH Perspectives, and that is where the full text link is located. However, our users search for Joint Commission Perspectives.
- SFX does not relate the two titles

In 2003, according to our statistics, our users did not find the full text link to a resource we owned 44 times!

Logs of dead links with Gale's Health and Wellness Resource Center
- Gale provides only limited year, volume, and issue number data to SFX for any other link resolver

Users who link to HWRC titles frequently receive error messages even through full text content is available
- Gale contacted several times about this
- SFX willing to work with Gale slow to correct problem

MetaLib Cons
- SFX.39.50 Setup Difficult for Some of the Resource Vendors
- Hospitals Libraries Work with DDS Web (binary catalog) – 39.30 set up close to MetaLib
- Multiple times (August through October) before SDS resolved DDS issues
- ExLibris Clinical Pharmacology – file not active on EBSCO side
- EOS.Web (library catalog) – Z39.50 port closed to MetaLib multiple times

MetaLib Pros
- MetaLib Z39.50 Set up requirements and our vendor and internal firewall
- Work through setup problems vendor and internal firewall

Many healthcare resources require accessing their native interface to view results and defeats the purpose of owning a metasearch product

SFX A-Z Cons
- Logo, colors, menu wording
- Customization
- Document ordering feature
- Reduced staff time management of journals
- Quick setup
- Easy for novice users

SFX A-Z Pros
- Multiple screens to click through
- Data/journal titles updated monthly
- Easy for novice users
- Basic and advanced search functionality
- Customization
- Logos, colors, menu wording

MetaLib Cons
- Limited functionality
- Limited options on how to embed MetaLib search boxes into our web pages
- Test and tweak MetaLib

MetaLib Pros
- Easy to use for novice
- Searches multiple databases at once
- Basic and advanced search functionality
- Shopping cart functionality
- Customization
- Logos, colors, menu wording

Jumpstart Implementation
- Provides all vendors with SFX
- Guide through design options
- No training needed
- Easy for novice users
- Well Worth Purchasing “Jumpstart” Implementation

Automated Setup:
- Provides all vendors with SFX setup
- Provides all vendors with MetaLib setup
- Logos, colors, menu wording
- Customization
- Shopping cart functionality
- Easy for novice users
- Basic and advanced search functionality

Demo:
- Guides through design options
- No training needed
- Easy for novice users
- Well Worth Purchasing “Jumpstart” Implementation