Implementation of SFX and MetaLib in a Multi-Hospital Health Care System

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Jumpstart Implementation

SFX A-Z Pros
• Quick setup
• Reduced staff time managing of journals
• Show print holdings
• Multiple search menu interfaces
• Indexed by title, author, and keyword
• Embedded search boxes
• Customized look
• Customized search functionality
• Data journal titles updated monthly
• No need to search in multiple resources

SFX A-Z Cons
• Pre-selected titles for health sciences subcategories
• Some titles may be free
• May not have titles covering all healthcare topics

MetaLib Pros
• Easy for novice users
• Searches multiple databases at once
• Drag-and-drop search functionality
• Multiple search menu interfaces
• Customized look
• Customized search functionality
• Data journal titles updated monthly
• No need to search in multiple resources

MetaLib Cons
• Limited participation from vendors
• Requires integration into vendor's native interface
• Sort results and defeats the purpose of owning a metasearch product

Jan 2007
• Purchased SFX
• Resitied and began Workflow

Feb 2007
• 3 Sources and Targets
• Create SFX button
• Define how we want our SFX to look: colors, Library banner, SFX button, and menu/label display (Full Text, Print, Request It)
• Provide all vendors with SFX base URL & SFX button link

Mar 2007
• Submit listing of electronic and print title thresholds to SFX
• Contract vendors for MetaLib setup
• Ask if openURL compliant
• Obtain each vendor's set-up requirements and passwords
• Customization done by ExLibris implementation librarians
• Guided through design options
• Received and began SFX implementation

Apr 2007
• Provide 60+ titles SFX base URL and button to vendors who say they are URL compliant
• Set up navigation and search functionality in SFX
• Make a mock-up menu for MetaLib

May 2007
• Move to new version of SFX A-Z
• Add navigation bar to SFX screen
• Create search form for SFX to use when we don't own a resource
• Test that SFX are showing all "free" medical journals
• Develop categories and subcategories and MetaLib
• Work through setup problems vendor and internal firewall

Jun 2007
• Continue testing that our titles are showing correctly in SFX
• Supply MetaLib with our names we want our users to see and test our MetaLib setup process

Jul 2007
• Continue testing that our titles are showing correctly in SFX
• Specify categories and subcategories
• Assign databases to categories and subcategories

Aug 2007
• Continue testing that our titles are showing correctly in SFX
• MetaLib provides instructions on how to embed MetaLib search boxes into our page
• Test and tweak MetaLib

Sep 2007
• Test MetaLib with librarians
• Test MetaLib based on librarian's feedback
• Work through EOS Web issues

Oct 2007
• Go “live” with MetaLib

Nov 2007 – Present
• Continue monitoring and reporting SFX journal changes
• Monitor usage of MetaLib

Issues That May Be Unique To A Hospital/Health Care Library Setting

Well Worth Purchasing “Jumpstart” Implementation
• No training needed
• Guided through design options
• Customizations done by ExLibris implementation librarians
• Quick and ready for public use in a few months

Medical Titles Missing in the SFX Knowledge database
• A few Medical journals and abstracts
• A few Ovid titles from LWL full collection
• Many of the Medical journals

Many of the Medical journals

Hospital use a resource called Joint Commission Perspectives
We purchase online access to this resource. SFX knowledge database recognizes the title as JCAH Perspectives, and that is where the full text link is located - however, we search for Joint Commission Perspectives, which is the current title name and not JCAH Perspectives.

SFX does not relate the two titles

In 2005, according to our statistics, our users did not find the full text link to a resource we owned 48 times!

Lists of dead links with Gale’s Health and Wellness Resource Center
• Gale provides only limited year, volume, and issue number data to SFX or any other link resolver
• Users who link to NCHC titles frequently receive error messages even through full text content is available

Gale contacted several times about this
• SFX willing to work with Gale slow to correct problem

MetaLib titles not showing correctly for MetaLib
• Z39.50 port closed to MetaLib multiple times (August through October) before EOS resolved
• EOS.Web (library catalog) – Z39.50 port closed to MetaLib multiple times (August through October) before EOS resolved

SFX or any other link resolver
º SFX willing to work with Gale, but Gale slow to correct problem even though full text content is available
º In 2007, according to our statistics, our users did not find the full text link is located. However, our users search for Joint Commission Perspectives, which is the current title name and not JCAH Perspectives.
º Many of the Free Medical Journals
º A few Ovid titles from LWL full collection
º A few MDConsult journals and clinics

EBSCO Clinical Pharmacology – file not active on EBSCO side

EOS.Web (library catalog) – Z39.50 port closed to MetaLib multiple times (August through October) before EOS resolved

SFX goes “live” with vendors for MetaLib setup
• Provide Z39 usernames and passwords to our major vendors for MetaLib setup
• Test that SFX are showing all “free” medical journals
• Test SFX A-Z
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