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Teamworks, October 21, 1997

Aurora Health Care

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St. Luke's South Shore recognizes service

St. Luke's South Shore Big Storm Awards for Service Excellence were presented in September to five employees who exceeded expectations of their patients, patients' families, coworkers or other customers. Lee Jaeger, administrator, recognized Loa Bosserman, ICU; Jenny Dunkel, ICU; Mary Harmon, surgery; Lori Magestro, 3rd floor med/surg unit; and Carol Nolte, surgery.

Lori Magestro was the randomly selected Service Provider of the Month. She was nominated by Janet Pflanzer, radiology. Here's what Janet wrote:

It is my department's responsibility to transport the patients. Lori has repeatedly helped me get patients to the department and helped me move them. She has also gotten patients into wheelchairs and on to carts, then called to say they were ready. She did not have to do that.

It is greatly appreciated. She does everything with a smile.

The Big Storm Awards are named for the outstanding service provided at SLSS to a couple stranded by a major snow storm. To nominate a St. Luke's South Shore employee, volunteer or medical staff member, fill out a nomination form obtained from your department, human resources or administration. Send the completed form to Jane Wagner, administration.

Sinai Samaritan Medical Center's NICU reunion

Sinai Samaritan Medical Center held a reunion of former neonatal intensive care nursery (NICU) patients in September. More than 200 NICU graduates attended with their parents and siblings. The reunion is an opportunity to mark the important progress made by these children born as very sick and very tiny babies. The NICU at Sinai Samaritan cares for 300-400 premature babies every year. The nursery uses a philosophy of family-centered developmental care to allow for optimum intellectual, emotional, psychological and physical development.
Volleyball season is here. Aurora employees are invited to play in one of four leagues, each with six teams, organized through the sports office of the Milwaukee Public Schools. Each team needs a minimum of six players, but nine to 10 players are better, to allow for absence or illness. It's a mixed league and every team must include men and women, who may be employees, or family and friends of employees.

Weekly games begin in December and go through February or March with breaks when the schools are on vacation. Games are held at 7, 8 or 9 p.m., Mondays at Juneau High School, 6415 W. Mount Vernon, or Tuesdays or Thursdays at Sholes Jr. High, 4965 S. 20th. Times rotate according to the league schedule. One of the two Thursday night leagues is competitive, the five other leagues are more social in nature.

Team captains may register their teams in the human resources offices at St. Luke's Medical Center, St. Luke's South Shore, Sinai Samaritan Medical Center or West Allis Memorial Hospital. After the registration is accepted, team captains will receive an information packet. Fees are $10 per person for City of Milwaukee residents; $20 for non-residents. Call Kathy Otto, St. Luke's South Shore, 489-4024, with questions.

**Why Support United Way?**

- **United Way makes sure the money you give is well spent.**
  United Way is the mutual fund of charitable giving. Knowledgeable volunteers invest your dollars where they will have the greatest impact.

- **Through United Way you are helping the people who really need help**—enabling them to improve themselves and, in turn, improve our community.

- **Your United Way donation works right here in your community.**
  When you contribute to United Way, your donation goes far, but not far away.

- **United Way keeps fund-raising costs low,** so nearly all your contribution goes to community charities. Nearly 90 cents of each dollar goes directly to fund programs, a record that stands among the best in the country.

**Support the United Way campaign at your work site.**
The Salvation Army is grateful to West Allis Memorial Hospital employees for their generous donations of school clothes and supplies for children of families that suffered losses in this summer's flood. Spearheading the effort at WAMH was Nancy Rhodes, RN.

**Shop 'til you drop!**
West Allis Memorial Hospital Auxiliary
*Snowflake Bazaar*
8:30 a.m.-4:30 p.m.
Thursday, Nov. 13 &
Friday Nov. 14
Main lobby

**Word to the Wise**
Wash your hands and use universal precautions to help prevent nosocomial infections that cost more than $2300 per incident and $4.5 billion annually in extended care and treatment.

**Tree of Light**
7 p.m. (refreshments 6:30),
Thursday, Dec. 11
St. Luke's Medical Center main campus
Contribution envelopes available throughout the medical center.
Donations benefit the Tree of Light Reading and Resource Room at the Vince Lombardi Cancer Clinic.
For more information call (414) 649-7200.

**Safety Fair . . . be Joint Commission Ready!**
St. Luke's Medical Center Cafeteria
5 a.m.-6 p.m.
Tuesday & Wednesday, Oct. 21 & 22
St. Luke's South Shore Garden Room area
5 a.m.-6 p.m.
Wednesday, Oct. 29

**Stomach problems**—frequent upper abdominal discomfort, stomach pain, fullness, bloating, heartburn and/or nausea? Call Wisconsin Center for Advanced Research, (414) 769-5407, to participate in a medication study. Participants receive study-related care at no cost. Financial compensation may also be provided.

**Love-Lite**
7 p.m. Thursday, Dec. 4
West Allis Memorial Hospital
cafeteria and outside
Contribution forms available at the gift shop, reception desk and volunteer services.
Donations support the work of the WAMH auxiliary.

**National Pharmacy Week Oct. 19-25**
Pharmaceuticals and pharmacy personnel — pharmacists, pharmacy technicians and support personnel — impact the manner in which all health care professionals practice and deliver care to patients. Visit educational displays at St. Luke’s Medical Center (north lobby display case), Sinai Samaritan Medical Center (east & west campus main lobbies). The displays highlight some of the ways pharmacies and pharmacy personnel contribute to the total health care team.
 Searching library databases

Learn how to search databases (from home, office or library) during November and December in one of these classes: Introduction to the ALDN (Aurora Libraries Database Network); Advanced MEDLINE (includes basic instruction on Scientific American Medicine (SAM)); and MICROMEDEX, taught by Drug Information Center staff. For further information and to register, call St. Luke’s Medical Library, (414) 649-7356.

St. Luke's Medical Center Women's Healthcare Services presents

Urinary Incontinence Information Group, 4:30-6 p.m., Nov. 3-Dec. 8, $5. Call (414) 649-6719 for further information and to register.

Changes, Choices and Challenges in the Life of a Woman, 5:30-9 p.m., Nov. 6, features Judith Walz, RN, MSN, Clarion Hotel and Conference Center (formerly Airport Quality Inn), $10 for all materials and dinner.

Call 382-6176 for more information and to register.

Aurora Behavioral Health Services upcoming community education

Nov. 11 - Loving Discipline for the Pre-Adolescent
Nov. 12 - Financial Survival for the Holidays
Nov. 13 - Girls and Self-Esteem
Nov. 13 - The Secret of Successful Personal Change
Nov. 13 - Caregiver Nurturing: Coping Skills for Caregivers of Dependent Adults

Programs are offered in New Berlin, Wauwatosa, Cudahy and Waukesha. For times, locations and further information and to register, call (888) 771-2247.

Estate Planning After the Taxpayer Relief Act of 1997: The New Crossword Puzzle 6th annual

Dr. Samuel & Sara F. Bornstein financial seminar 9:30-11:30 a.m., Monday, Nov. 10, MHI auditorium, Sinai Samaritan Medical Center Call 219-7376 for more information and to register.

Hartford Memorial Hospital's Chaplain of the Week

Oct. 26-Nov. 1 Rev. Walter Vogel, St. Mary's Rectory, Richfield, 628-3333
Nov. 2-6 Rev. Merlin Wandry, retired 673-4528

Tree of Life

6 p.m., Tuesday, Dec. 9 St. Luke’s South Shore auditorium and outside For more information, call Linda Luedtke, Office of Philanthropy, (414) 489-4162. Donations benefit oncology services.

Aurora HealthCare

Teamworks, Metro Edition, is a bi-weekly newsletter for employees and volunteers in Aurora HealthCare's Metro Region. Comments, questions and suggestions are always welcome and may be directed to Susan Lebergen, internal communications coordinator, Public Affairs Department, 3031 W. Montana, Milwaukee, WI 53215. Phone (414) 649-3126 Fax (414) 671-8360.

Mark Amбросi, President, Metro Region