

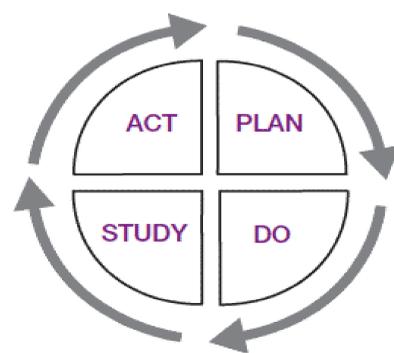
### Purpose of Evidence-Based Practice Project

Utilize different teaching styles to help team members to feel and understand what it is like to “walk in the shoes” of the geriatric patients we serve

### Background/Significance

- Americans 65 and older are projected to more than double by 2060 reaching close to 24% of the total US population (Population Reference Bureau. (2018).
- Over 40% of the inpatient population is over age 65 in this setting
- Service quality scores demonstrate challenges with the nurse communication (Aurora Medical Center Kenosha Inpatient HCAPS scores, 2017)
- Inpatient fall rates are higher for this age
- Geriatric Resource Nurses (GRNs) noticed gaps in knowledge around care

### Theoretical Model



### Sample and Setting

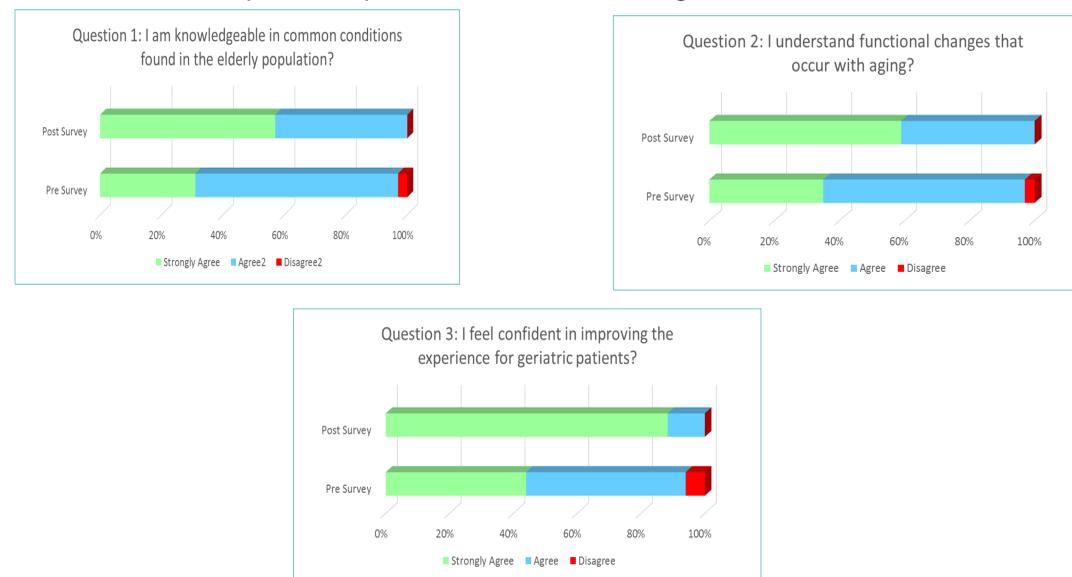
- A 74-bed, full service, community-based hospital that has received recognition as NICHE exemplar facility
- A not-for-profit integrated health care provider
- All team members (N=2400) were invited to attend one session
- Primarily Nursing Staff and other Interdisciplinary team members were present
- Team members (n=143) enrolled for the course and n=125 attended

### Methods/Application to Practice

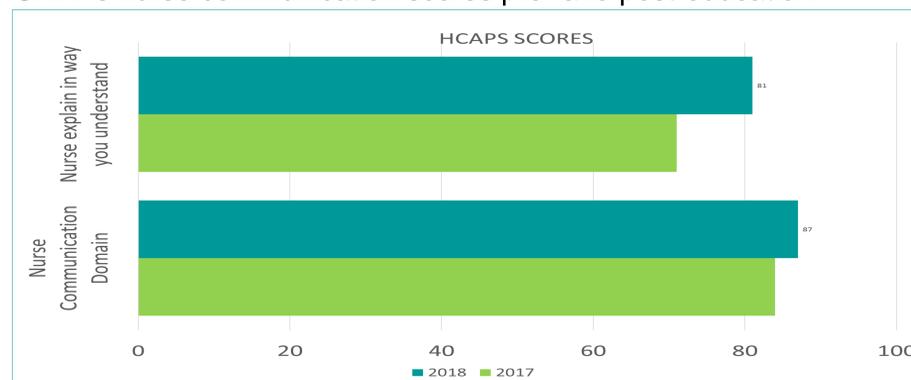
- GRNs implemented training that reviewed common conditions in the geriatric population, functional changes that occur with aging, and ways to improve the experience and care for geriatric patients
- Adult learning principles were used to plan and implement the event (Knowles, M. (1988).
- A pre- and post-survey analyzing the learners’ baseline knowledge of geriatric care and their experience with the session
- HCAHPS scores for the 65+ population were monitored in the nurse communication domain, focused on nurses explaining things in an understandable way communication (Aurora Medical Center Kenosha Inpatient HCAPS scores, 2017)
- Fall rates were also monitored pre- and post-event

### Findings/Results/Outcomes

- Team member pre- and post-education knowledge score



- HCAHPs nurse communication scores pre- and post-education



### Conclusions/Implications

- In conclusion, the elderly are a vulnerable population requiring unique considerations to providing quality health care
- With the advances in medicine leading to longer life expectancies it is imperative to provide quality care with the specific needs of the geriatric population
- Through service quality measures and data trends, valuable information can be collected on how to improve patient care of the geriatric patient



### References

Aurora Medical Center Kenosha Inpatient HCAPS scores, 2017  
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