

Appendix 1. Search Strategy — PubMed

Search terms	No. of citations
“patient experience data” or “patient satisfaction data” or “patient feedback data” and “quality improvement” or “quality assurance” or “quality of care”	89,964
(patient or customer or user or client) [MeSH] and (experience or satisfaction or feedback) [MeSH] and (data or result* or information) [MeSH] and (“quality improvement” or “quality assurance” or “quality of care”)	10,331
(patient or customer or user or client) [MeSH] and (experience or satisfaction or feedback) [MeSH] and (data or result* or information) [MeSH] and (“quality improvement” or “quality assurance” or “quality of care”) [MeSH]	141
+	
additional limits — items only included if following criteria met: abstracts, humans, journal article, English, publication date from Jan. 1, 2000, to March 31, 2016	

MeSH (Medical Subject Headings) is PubMed’s controlled vocabulary thesaurus used for indexing.